

NVQ Level2: Road Passenger Vehicle Driving (Taxi and Private Hire)

Who is the qualification for?

All people working in road passenger transport operations including drivers and those in passenger support roles.

The aim of the course is to enable drivers/taxi drivers to develop their skills & knowledge and demonstrate best practice to the customer & the public in general,

What are the entry requirements?

On acceptance to the course, candidates must hold full driving license, current road tax and insurance. Before becoming a fully operational taxi driver, either a Hackney Carriage License or Private Hire License will need to be obtained. Driving and having a road worthy vehicle are essential components of the assessment process.

How is the course assessed?

The qualification is competence based. This means that it is linked to the candidate's ability to competently perform a range of tasks connected with their work. Candidates plan a program of development and assessment with their tutor and compile a portfolio of evidence to prove they are competent and knowledgeable in their work role.

The learner will be assessed in their work place through naturally occurring work activity, observations, personal statements, reflective logs, witness testimony and a demonstration of underpinning knowledge and understanding of the principle concepts.

How does this qualification improve my career prospects?

There is evidence from industry and licensing authorities that this qualification is respected and that training programs have been welcomed throughout the UK. Allowing companies to remain competitive by increased efficiency, improvements to customer & public perception as well as reduced running costs.

How will this qualification benefit me?

It will provide evidence that you are competent in the transportation of others. Have a thorough understanding of current transportation and health & safety legislation and the principles of customer service good practices.

What will I study on the course?

Candidates are required to take nine units: seven mandatory plus two optional units (to be agreed with tutor / employer)

Mandatory Units

- Ensure health & safety in your work environment in the Road Passenger Transport industry.
- Drive Community Transport, Chauffeured, Taxi or Private Hire Vehicles safely and efficiently.
- Provide professional Customer Service.
- Deal effectively with difficult passengers.
- Deal with emergencies and Incidents during a journey.
- Provide a transport service for passengers who require assistance.
- Transportation of children & young persons.

How long will it take?

The qualification usually takes between 3 to 6 months to complete. This will be agreed by you with your assessor, to meet your individual requirements.



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DIRECTIONS TO CABLECOM

A19 NORTH TEESSIDE

Follow the A19 North until you reach a slip road signposted A1046 Stockton and take the first exit.

A19 SOUTH TEESSIDE

Follow the A19 South until you reach a slip road signposted A1046 Stockton, Haverton Hill.

Continue on Portrack Lane for approx 500 mtrs and turn left onto Grange Road (Just after Magnet Kitchen showroom). Continue along Grange Road for approx 300 mtrs and MAP House is located on the right hand side.

Please report to reception on the first floor

