

Enable Cookies

Microsoft Internet Explorer

To enable cookies in Internet Explorer 7 or 8:

1. Click **Start > Control Panel**. (With Windows XP Classic View, click the Windows **Start** button > **Settings > Control Panel**).
2. Double-click the **Internet Options** icon.
3. Select the **Privacy** tab.
4. Click **Advanced**.
5. Select "Override automatic cookie handling" under the "Cookies" section in the Advanced Privacy Settings window.
6. Select the "Accept" or "Prompt" option under "First-party Cookies."
7. Select the "Accept" or "Prompt" option under "Third-party Cookies." (If you select the "Prompt" option, you'll be asked for approval every time a website attempts to send you a cookie.)
8. In the Internet Options window, click **OK** to exit.

To enable cookies in Internet Explorer 6:

1. Click **Start > Control Panel**. (With Windows XP Classic View, click the Windows **Start** button > **Settings > Control Panel**).
2. Click **Advanced**.
3. Select "Override Automatic Cookie Handling."
4. Select the "Accept" or "Prompt" option under "First-party Cookies."
5. Select the "Accept" or "Prompt" option under "Third-party Cookies." (If you select the "Prompt" option, you'll be asked for approval every time a website attempts to send you a cookie.)
6. In the Internet Options window, click **OK** to exit.

Mozilla Firefox

To enable cookies in Mozilla Firefox 3.x for Windows:

1. Click **Tools > Options**.
2. Click **Privacy** in the top panel.
3. Set "Firefox will:" to **Use custom settings for history**.
4. Check the box next to "Accept cookies from sites" to enable cookies.
5. Click **OK**.

To enable cookies in Mozilla Firefox 2.x for Windows:

1. Click **Tools > Options**.
2. Click **Privacy** in the top panel.
3. Select the checkbox labeled "Accept cookies from sites."
4. Click **OK**.

To enable cookies in Mozilla Firefox for Mac:

1. Go to the **Firefox** drop-down menu.
2. Select **Preferences**.
3. Click **Privacy**.
4. Set "Firefox will:" to **Use custom settings for history**.
5. Check the box next to "Accept cookies from sites" to enable cookies.
6. Click **OK**.

Chrome

To enable cookies in Chrome for Windows:

1. Click the **Tools** menu.
2. Select **Options**.
3. Click the **Under the Hood** tab.
4. Click **Content settings** in the "Privacy" section.
5. Select **Allow local data to be set** to allow both first-party and third-party cookies. If you only want to accept first-party cookies, check the box next to "Block all third-party cookies without exception."

To enable cookies in Chrome for Mac:

1. Select **Chrome > Preferences** on the menu bar.
2. Click the **Under the Hood** tab.
3. Click **Content settings** in the "Privacy" section.
4. Select **Allow local data to be set** to allow both first-party and third-party cookies. If you only want to accept first-party cookies, check the box next to "Block all third-party cookies without exception."

Safari

To enable cookies in Safari:

1. Go to the **Safari** drop-down menu.
2. Select **Preferences**.
3. Click **Security** in the top panel.
4. Under "Accept Cookies" select **Only from sites you navigate to**.

Still seeing issues after turning cookies on

If cookies in your browser are enabled and you're still seeing an error message that your browser's cookie functionality is turned off, try opening a new window in your browser. Sometimes a browser's cookies will not work properly when you are using multiple tabs in a browser window.